

Reference	Authority	Category	Decided	Remedy	Remedy Target Date	Remedy Achieved Date	Satisfaction with Compliance
19014811	Havant Borough Council	Environmental Services & Public Protection & Regulation	27-Nov-20	Financial redress: Avoidable distress/time and trouble Provide services Procedure or policy change/review	04-Jan-21	19-Jul-21	Remedy completed late
20008921	Havant Borough Council	Planning & Development	23-Sep-21	Apology Financial redress: Avoidable distress/time and trouble Provide training and/or guidance	22-Oct-21	16-Nov-21	Remedy completed late